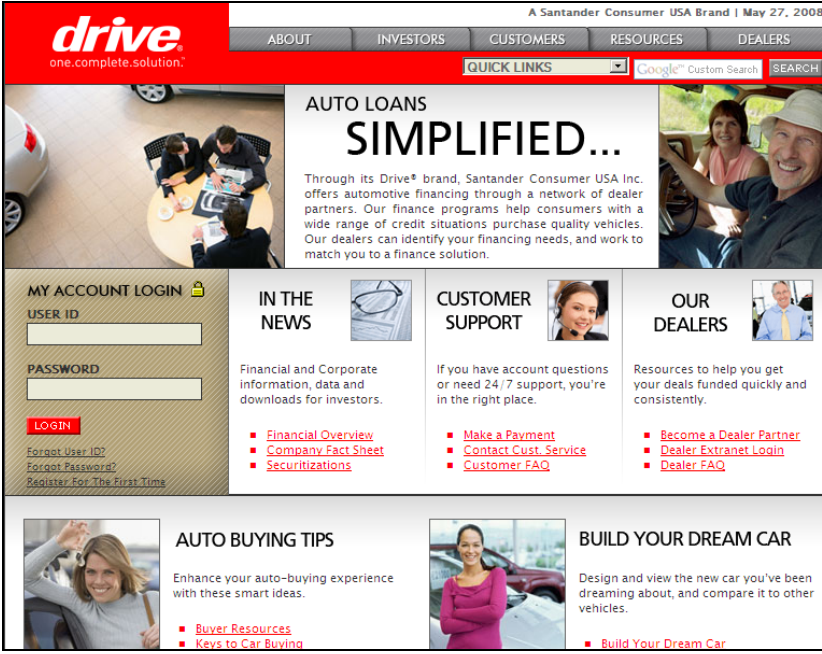

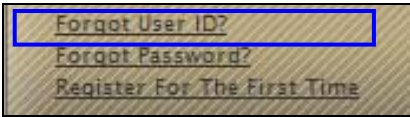


What If I Forgot My User ID?




You must register before being able to access this function.

Step	Action
1.	<p>Visit www.drivefinancial.com.</p> 
2	<p>Locate the My Account Login box.</p> 
3	<p>Select the Forgot User ID link.</p> 


Continued On Next Page

What If I Forgot My User ID?

Step	Action
4	<p>An Email Verification screen will appear.</p> 
5	<p>Enter the most recent email address that you have supplied to us and click Submit.</p> 
	<p>If you receive the message below, you have entered an incorrect email address and will need to try again.</p> 

Continued On Next Page

What If I Forgot My User ID?

Step	Action								
6	<p>An expanded verification screen will appear.</p> 								
7	<p>Enter all of the requested information. Use the guide below if necessary.</p> <table border="1" data-bbox="370 1020 1393 1283"> <thead> <tr> <th data-bbox="370 1020 618 1056">Item</th> <th data-bbox="618 1020 1393 1056">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="370 1056 618 1134">Answer</td> <td data-bbox="618 1056 1393 1134">Enter the answer to the security question selected during registration.</td> </tr> <tr> <td data-bbox="370 1134 618 1209">Phone Number</td> <td data-bbox="618 1134 1393 1209">Enter any phone number associated with the account.</td> </tr> <tr> <td data-bbox="370 1209 618 1283">Year of Vehicle</td> <td data-bbox="618 1209 1393 1283">Enter the four-digit year of the vehicle associated with the account.</td> </tr> </tbody> </table>	Item	Description	Answer	Enter the answer to the security question selected during registration.	Phone Number	Enter any phone number associated with the account.	Year of Vehicle	Enter the four-digit year of the vehicle associated with the account.
Item	Description								
Answer	Enter the answer to the security question selected during registration.								
Phone Number	Enter any phone number associated with the account.								
Year of Vehicle	Enter the four-digit year of the vehicle associated with the account.								
8	<p>Click Submit to view your User ID. You will also receive an email advising you of the actions that you have taken.</p> 